

Responses to Queries Raised At – South Local Housing Forum

Date: Wednesday 29th July 2020

No:	Queries:	Answers:
1	How many Tenants and Residents are on here and how many Southwark staff or contractors	The total numbers of participants at this forum were 47, including 11 officers.
2	What is the criteria for setting up a new TRA?	<p>In order to set up a new TRA there has to be a sufficient number of residents volunteering to represent the views and interest of everyone living in their particular area.</p> <p>Further details are available on Southwark's website: https://www.southwark.gov.uk/housing/housing-getting-involved/tenants-and-residents-associations-tras.</p> <p>For further information, you can email : resident.participation@southwark.gov.uk.</p>
3	Both Astley block and Cooper block have not been cleaned, could this be looked into?	<p>Firstly you would need to contact your RSO who will arrange for the blocks to be cleaned.</p> <p>Cleaning has now be resumed in both blocks.</p>
4	Two residents enquired whether they were at the correct forum.	Both residents were given further information via a link on the night which was posted with the details of the forums and wards they covered.
5	Will recordings being made available for residents?	The meetings have been recorded however, they are not yet available for residents to access.
6	Regarding ASB was there any plan in place to deal	Fly tipping would need to be reported to the Residents Service

	with fly tipping on a longer term basis? The council have been good at collecting waste but I wonder if there is a way to deter this from happening?	Officer for their estate in the first instance. For further information www.southwark.gov.uk/binsandrecycling
7	Residents in Crystal Court are interested in becoming more environmentally friendly and also for the building to have repairs/ aesthetic improvements would residents need to apply for funding for this?	The Cleaner Greener Safer programme is available for aesthetic improvements. The details of the resident collected as they also expressed an interest in joining a TRA. The resident participant officer will be holding a zoom meeting with the view of setting up a TRA on the estate by the end of September 2020.
8	When will final billing for Warm Dry and Safe will be sent out? Works for my building under this scheme finished in 2016 but final bills have not been received.	The lead officer will advise where they are in the process via email for the building/particular works package.
9	There are many road restrictions with no access SE17 to Walworth from Lorrimore Square chapter road why is this?	Pending.