



# Tustin Estate newsletter

May 2021

Welcome to the latest edition of the Tustin Estate monthly newsletter from Southwark Council.

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## Design Panel - Are you interested in joining?

The work with residents and the council to design the new homes to replace Bowness House, Hillbeck Close and Kentmere House will begin in the next couple of weeks.

There will be regular meetings on the fourth Thursday of every month for residents to explain to the architects what residents would like to see in the new homes, and to consider and give feedback on design ideas developed by the architects. This is your chance to influence what the new homes will be like.

If you would like to be involved in these meetings, please contact Neal Purvis from Open Communities on **neal.purvis1@btinternet.com** or **Freephone 0800 073 1051**.



As the designs develop there will be a series of consultation events to get the views of residents from across the estate as they develop. With resident

input there should be a planning application for the new homes in 2022.

No previous experience is required as you all have plenty of experience of what is good and bad in design from living on the Tustin Estate. The draft plans that residents voted on were strongly influenced by residents who took part in the consultation.



The Group would really like to see as many residents involved as possible, especially those who have not got involved before. Open Communities will be offering training and the first session will be on Wednesday 19 May 2021 at 6pm via Zoom. The session will be on what's involved in a planning application. If you are interested in attending, please contact Neal Purvis from Open Communities on **neal.purvis1@btinternet.com** or **Freephone 0800 073 1051**.

This is an exciting opportunity to meet and discuss with your neighbours the detailed design of your new homes.

## Update on repairs: COVID-19

Southwark Council repairs team is planning on restarting its services in line with the government's roadmap. We've outlined the plan below, but this could change based on government advice. If things do change, we'll update you to let you know.

We have restarted works on the repairs you've already told us about on 12 April 2021. This includes every type of repair. We have a large number of repairs waiting to be completed, and we'll need time and help in completing these repairs. We'll be calling residents to book in these repairs, but it will take us a few weeks to call everyone. We ask for your help in waiting for the call rather than calling us to keep the lines free for essential repairs. We'll be using some of our repairs partners to help us get all the repairs completed as quickly as possible. We'll always have ID when we visit your home and you can always call us and check someone is working on our behalf if you're unsure.



We'll also be phasing back in our communal repairs and inspections of our estates. We have a lot of repairs to complete and you'll see more activity across our estates in the coming weeks as we resume work.

Our teams will continue our health and safety processes to keep you safe in your home and protect our colleagues when they're visiting you and your neighbours. When we visit your home we'll ask that you ventilate where we're working, practice social distancing and wear a mask when you're in the same room as our colleagues. This still applies even if you've been vaccinated. If you experience symptoms or test positive after you report your repair, please give us a call back to let us know as soon as you can. Our repairs colleagues and partners will continue doing their part in keeping you safe by social distancing, asking questions on any symptoms before we come inside and cleaning their tools and work area before and after the repair. When you call or email us about your repair we'll continue to go through health and safety information with you, as we do now.

We're planning to start taking new repairs again from 21 June 2021. It's likely we'll be very busy during those first few days. If you can report your repair using our online form or by emailing us, we'll have more people ready to answer your emails quickly.

The last few months have been challenging for us all and we thank you for your continued support as we restart our full service as quickly and safely as possible.

## Coffee Mornings

The weekly Coffee Morning for all residents to meet the officers and architects working on the estate to ask any questions you have; as well as a chance to simply sit down and meet your neighbours will resume next month, following the current COVID guidelines.

They will be held at 805; the restaurant at 805 Old Kent Road (under Bowness House) between 11am and 12noon from Thursday 24 June 2021.

## The Tustin Resident Project Group

The Tustin Resident Project Group meets monthly and oversees the project from a resident perspective working with Southwark Council. We are keen for more people to get involved. If you are interested in joining the group, please contact Neal Purvis on Freephone **0800 073 1051** or at [neal.purvis1@btinternet.com](mailto:neal.purvis1@btinternet.com)

## The Tustin Website

Tustin has a website! It's a web page for the Tustin Community and those with interest on the estate to gain an update on the estate development project, share information with one another and collaborate on projects on the estate. The website can be found at <https://tustin.estate/>

## Tustin Community Association

The Tenants and Residents' group for the Tustin Estate is called the Tustin Community Association (TCA). They have been established for many years

and work on behalf of residents on many issues. They meet on the third Thursday of each month at 7pm by Zoom.

Andrew Eke is Chair of the Tustin Community Association. The contact details for the TCA are:

- Telephone: **07464 867739**
- Email: [tustintca02@hotmail.com](mailto:tustintca02@hotmail.com)
- Address: Residents Hall, Windermere Point, London SE15 1DY

## Local Police Sessions

PC Imogen Thomas and PCSO Felix Adeyanju make up the local Old Kent Road Ward Police team. Their weekly drop in sessions at the Ledbury TRA Hall in Pencraig Way are suspended for now.

They have requested that any crime be reported, if it is an emergency, to **999** and for non-emergencies to **101**.

The team can also be contacted by telephone on **020 8721 2436**, emailing [oldkentroad.snt@met.police.uk](mailto:oldkentroad.snt@met.police.uk) or they can be tweeted at [@MPSOldkentRoad](https://twitter.com/MPSOldkentRoad)

The Old Kent Road Ward Police Ward panel meeting will be held on Zoom on Wednesday 2 June 2021 at 7pm.

To join the meeting on Zoom, the team can be contacted on **020 8721 2436**, or by emailing [oldkentroad.snt@met.police.uk](mailto:oldkentroad.snt@met.police.uk).

## Resident Services Officer for the Tustin Estate

Andrew Johnson is the Resident Services Officer for the Tustin Estate. You can contact Andrew on **07535**

541329 and his email address is [andrew.johnson@southwark.gov.uk](mailto:andrew.johnson@southwark.gov.uk)

## Repairs

The blocks that are due for demolition will still have to be maintained by the council. Therefore all repairs for all the blocks on the Tustin Estate should be reported by calling **0800 952 4444**.

## The Independent Tenant and Homeowner Advisor

Neal Purvis from Open Communities is the Independent Tenant and Homeowner Advisor. If you have any questions contact Neal on Freephone **0800 073 1051** or at [neal.purvis1@btinternet.com](mailto:neal.purvis1@btinternet.com)



## Contacting Southwark about this project

The Tustin team working with the community on the plans for the low rise homes on the estate can be contacted on **020 7732 2886** or email [tustin@southwark.gov.uk](mailto:tustin@southwark.gov.uk)

## Step 3 restrictions

From Monday 17 May 2021 England will move into Step 3 of the Government's Roadmap out of lockdown.

This means:

- Groups of up to 30 can meet outdoors
- Rule of 6 indoors
- Indoor hospitality opens (e.g. pubs and restaurants)
- Indoor entertainment opens (e.g. cinemas)
- Increasing numbers for life events like weddings and removal of restrictions for funerals

It remains essential that we take these steps carefully and sensibly. If you plan to travel do so safely and plan ahead. You should continue to wear a mask where required (unless exempt), wash hands and maintain social distancing when out in public.

To see how this will impact council services please go to [www.southwark.gov.uk/roadmap](http://www.southwark.gov.uk/roadmap) for more information.



For more information on the current restrictions see the government website at [www.gov.uk/coronavirus](http://www.gov.uk/coronavirus) or you can see what council services are affected at [www.southwark.gov.uk/coronavirus](http://www.southwark.gov.uk/coronavirus)

## Help us Keep Southwark Safe

If you think, you **have** any of the COVID-19 symptoms you and anyone living with you should self-isolate immediately and book a test by calling 119 or visiting [www.nhs.uk/coronavirus](http://www.nhs.uk/coronavirus).



Symptoms include:

- A high temperature
- A new, continuous cough
- A loss or change to your sense of taste or smell

If you have symptoms, you and anyone you live with **must** stay at home and self-isolate until you get your results. It is now a legal requirement to self-isolate if you have had a positive test or if you are told to self-isolate by the national test and trace service.

If you think self-isolating could be difficult for any reason support is available. Visit the council's website for more information [www.southwark.gov.uk/coronavirus](http://www.southwark.gov.uk/coronavirus).

## Keep testing

One in three people could be carrying the COVID-19 virus without showing any symptoms. As part of coming out

of lockdown safely everyone should be getting tested regularly – even if they don't have symptoms. Home tests are now available for FREE to every household in the UK.

There are a number of ways you can get a test:

- There are now 45 community pharmacies in Southwark offering home test collection, including 10 who offer assisted testing. The map below shows all the current provision: <https://maps.test-and-trace.nhs.uk/>
- Tests can also be collected from 9 Southwark libraries – you can find the list at [www.southwark.gov.uk/health-and-wellbeing/coronavirus/get-a-free-covid-19-test/book-a-test-if-you-don-t-have-symptoms/community-collect](http://www.southwark.gov.uk/health-and-wellbeing/coronavirus/get-a-free-covid-19-test/book-a-test-if-you-don-t-have-symptoms/community-collect)
- Home delivery is available for home testing – to apply go to [www.gov.uk/order-coronavirus-rapid-lateral-flow-tests](http://www.gov.uk/order-coronavirus-rapid-lateral-flow-tests)
- There are two mass testing sites at London Bridge and Peckham
  - London Bridge Station, St Thomas Street Exit, SE1 9QU
- 21-23 Bournemouth Road, Peckham, London, SE15 4UJ

Tests can also be booked at [www.southwark.gov.uk/health-and-wellbeing/coronavirus/get-a-free-covid-19-test/book-a-test-if-you-don-t-have-symptoms/mass-testing](http://www.southwark.gov.uk/health-and-wellbeing/coronavirus/get-a-free-covid-19-test/book-a-test-if-you-don-t-have-symptoms/mass-testing)

## Tustin Diary Dates for the next few months

Diary Date	What's the event?	Where is it?
<b>Wednesday</b> <b>19 May 2021</b> <b>starting at 6pm</b>	Tustin Design Sub-Group Training - What's involved in a planning application	This will be held on Zoom and details are available from Neal Purvis at: <b>neal.purvis1@btinternet.com.</b>
<b>Thursday</b> <b>20 May 2021</b> <b>starting at 7pm</b>	Tustin Community Association Meeting	This will be held on Zoom and details are available from the Chair, Andrew Eke at: <b>tustintca02@hotmail.com.</b>
<b>Thursday</b> <b>27 May 2021</b> <b>starting at 6pm</b>	Tustin Design Sub-Group	This will be held on Zoom and details are available from Sophie Hall-Thompson at: <b>sophie.hall- thompson@southwark.gov.uk.</b>
<b>Thursday</b> <b>3 June 2021</b> <b>starting at 6pm</b>	Leaseholders' Meeting	This will be held on Zoom and details are available from Sophie Hall-Thompson at: <b>sophie.hall- thompson@southwark.gov.uk.</b>
<b>Thursday</b> <b>10 June 2021</b> <b>starting at</b> <b>6pm.</b>	Tustin Resident Project Group	This will be held on Zoom and details are available from Neal Purvis the Independent Tenant and Homeowner Advisor at <b>neal.purvis1@btinternet.com.</b>
<b>Thursday</b> <b>17 June 2021</b> <b>starting at 7pm</b>	Tustin Community Association Meeting	This will be held on Zoom and details are available from the Chair, Andrew Eke at: <b>tustintca02@hotmail.com.</b>
<b>Thursday 24</b> <b>June 2021</b> <b>between 11am</b> <b>and 12noon</b>	Coffee Morning for all residents to meet the officers and architects working on the estate to ask any questions you have; as well as a chance to simply sit down and meet your neighbours.	805; the restaurant at 805 Old Kent Road (under Bowness House) between 11am and 12noon

**Thursday**  
**24 June 2021**  
**starting at 6pm**

Tustin Design Sub-Group

This will be held on Zoom and details are available from Sophie Hall-Thompson at: **sophie.hall-thompson@southwark.gov.uk**.