

Southwark Council

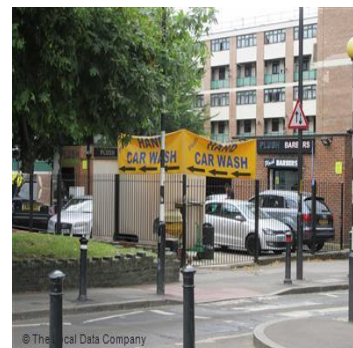
Regulatory Services

Health & Safety Team

Hand Car Washes in Southwark Project

Evaluation Report

October 2018



Hand car washes in Southwark

Contents

	Page
Project Outline	3
Executive Summary	4
Introduction	4
Project Background	5
Methodology	7
Results	9
Mapping	12
Risk Factor Summary	18
Discussion	19
Conclusions & Recommendations	20
Appendix A – Assessment form	21
Appendix B – Hand car wash charges	23
Appendix C – Hand car wash premises addresses	24

Project Overview

Aims

- To identify all operational hand car washes in Southwark
- To map all hand car washes in Southwark
- To provide health & safety advice to all Southwark hand car wash operators
- To ensure all workers in Southwark hand car washes have safe systems of work
- To identify any potential modern slavery

Values

- Safety of employees
- Welfare of employees
- Legal responsibilities of employers regarding health and safety law
- Identification and prevention of modern slavery in Southwark

Team

Lead Officer: Ian Farrington

Project Manager: Sailesh Chudasama

Project Period: April 2018 – September 2018

Target Premises: 28 potential hand car washes

Executive Summary

- Of 28 potential hand car wash locations identified in Southwark, 17 were confirmed as operational (as of August 2018)
- The co-operation of, and engagement with, local businesses was good at the vast majority (88%) of premises visited
- Compliance with health and safety law was good at the vast majority (88%) of premises, indicating that this business sector is not generally unaware of its legal obligations
- 12% of premises gave cause for concern with regard to health and safety law compliance and were referred to the Health & Safety Executive (HSE)
- The same 12% of premises also gave cause for concern for potential modern slavery and were referred to the Gangmaster & Labour Abuse Authority (GLAA)

Introduction

Reason for project

Following local intelligence from a member of the public provided to Southwark's Anti-Social Behaviour Unit (SASBU) the Metropolitan Police Service (MPS), along with investigating officers from the Gangmasters & Labour Abuse Authority (GLAA), executed a warrant at a commercial hand car wash premises in Southwark. A person was arrested on suspicion of human trafficking, money laundering and the illegal importation of tobacco products.

This was reported on the Gangmasters & Labour Abuse Authority Website (www.glaa.gov.uk) on the 12th January 2018.

A total of 12 adult workers considered to be victims of trafficking for labour exploitation were found on the premises. On searching the arrested person's home the Police found 5 more adults and a 4yr old child.

6 of the adult victims agreed to assist with enquiries and were removed, along with the child, to a temporary reception centre. There they were supported, interviewed and assessed as potential victims of modern slavery and trafficking.

Following this incident Southwark Council's Regulatory Services decided to undertake a project to investigate if similar businesses, with potentially similar concerns, were operating in the borough. A Local Initiative Health & Safety Project was added to the Health & Safety Enforcement Team's work plan for 2018/19.

Modern slavery

The introduction of The Modern Slavery Act 2015 committed the UK Government to addressing the crime of modern slavery. Local Police forces work with the National Crime Agency (NCA) to provide an intelligence based nationwide response to investigate and prosecute modern slavery offences.

Modern slavery is both a domestic and international crime, but it cannot be addressed without local intelligence and information from the community. Southwark Council has many front line officers working with and in the community, delivering a wide range of services. These officers play a part in addressing exploitative crimes by assisting the Police, GLAA and NCA to:-

- Identify potentially trafficked, financially bonded and imprisoned persons
- Report intelligence from staff and the community to relevant agencies using the National Referral Mechanism (NRM) for modern slavery
- Enforce against those guilty of exploitation and abuse for related offences where possible

Modern slavery is complex. In the UK, the Home Office has identified people becoming victims of modern slavery and people being re-traded or trafficked again following their release from bonded work by the authorities. Considerable care must be taken when dealing with the vulnerable people who have become victims of modern slavery, abuse and exploitation as their fears for their personal safety and that of their families following their removal from exploitative situations is real and, on many occasions, justified.

Background

It is a primary function of the Health & Safety Team to raise awareness of and promote health & safety awareness and regulatory compliance. This is achieved by raising the awareness of managers and owners of workplaces with regard to their responsibilities under the Health & Safety at Work Act 1974 and its associated regulations, to hopefully improve the health, safety and welfare of their workers. The Health & Safety Team engages with both employers and employees to achieve this.

It is difficult to ascertain with certainty that an individual is a victim of modern slavery, it is problematic for victims of modern slavery to open up to government agencies as they may have no official documents, their passports may be being held by their employer or they may fear deportation. The remit of Regulatory Services staff does not make them responsible for potential victims, however, it is within our remit to:

- Recommend or require workplace improvements that will improve the health, safety and welfare of employees
- Be aware of, and look for, signs of modern slavery, and, where we suspect it

- Report concerns from the public or officers internally, to the Regulatory Services Safeguarding Co-ordinator and externally, either directly to the Police and GLAA or via the NRM.

Project aims

- Identify all operational hand car washes in Southwark
- Map all identified operational hand car washes
- Provide health & safety advice to all hand car wash operators
- Ensure safe systems of work at all hand car washes
- Scout for potential modern slavery practices in all hand car washes

Project objectives

- Use colleagues across the service to identify the location of operational hand car washes in the borough
- Consult the external agencies who's remit could be affected by the project
- Provide officers involved in the project with the knowledge and skills required for the site assessments through training , discussion and reporting
- Engage with the business operators and workers on site, to see if they are receptive to health, safety and staff welfare messages
- Inform the business operators of their health, safety and staff welfare duties and provide guidance through the provision of a pack of information and signposting to industry specific information
- Assess workplaces to identify if there are any concerns of note relating to the health, safety and welfare of persons working on site
- Advise the business if there are significant health, safety or welfare concerns
- Scout for signs of modern slavery practices
- Report significant findings to the relevant agency, e.g. the Health & Safety Executive (HSE), the Gangmaster and Labour Abuse Authority (GLAA) and/or the Police

Methodology

Site Identification

Health and safety enforcement in the UK is split between the Health & Safety Executive (HSE) and local authority Health & Safety Teams (H&ST). The division of which agency is responsible for enforcement in a particular workplace is set out in the Health & Safety (Enforcement Authority) Regulations 1998. Under these regulations, the enforcement authority for hand car washes and valet services (where this is the main activity and the service is carried out in a 'non shop' premises) is the HSE.

Hand car washes tend to operate in temporary locations e.g. on the sites of closed businesses, disused petrol station forecourts, plots of land awaiting development, in the car parks of supermarkets and shopping centres and similar.

As the enforcement agency for hand car washes is HSE, this type of premises was not listed on the Regulatory Service premises database. Therefore, the initial stage of the project was to locate current hand car wash premises in the borough.

In May 2018 the H&ST asked colleagues in Regulatory Services, Police officers in Safer Neighbourhood Teams and colleagues connected to the Service working in and around local communities to advise the project lead of any operational hand car washes they were aware of in the borough. This list was then supplemented with premises found on internet searches. A list of 28 potential premises was compiled.

Consultation

Southwark's H&S team approached the HSE to inform them of our intention to engage with hand car wash premises locally. This was to ensure:

- They would be aware of our activity, and
- They could share any premises specific information they held which might assist the project

The HSE gave their consent for the project and it was agreed that Southwark's approach would be educational and advisory only and any enforcement matters would be advised to the HSE for their action.

Many of the target premises identified had not had a previous intervention from the HSE so their officers were unaware of any on site potential health & safety hazards.

The project lead also contacted the Police and the Regulatory Services Safeguarding Co-ordinator to establish if there was intelligence on, or operations planned or underway at, any of the target premises.

Risk Assessment

A health & safety risk assessment was prepared for the onsite assessments. The risk assessment stated that officers would only assess the publically accessible areas of the business and would not investigate hidden, locked or outlying areas. This was due to the limited nature of the interventions agreed with the HSE and to reduce potential risks to officers or any modern slavery victims present, that a heavy handed intrusive inspection might trigger.

Officers attended site in pairs. This was to enable the second officer to make full observations of the premises and work practices whilst the lead officer engaged with the business operator and on site staff.

Preparation

All officers participating in the project were offered training on the visual indicators of child exploitation, trafficking, safeguarding and modern slavery.

All officers participating in the project delivery were already experienced health and safety enforcement officers and did not require further training in this regard.

All officers participating in the project attended project specific training before going on site, to ensure consistency of approach and assessment.

It was appreciated that the nature of the employer/employee relationship would remain uncertain to officers, however, the training provided enabled officers to note any concerns identified during the site visits. It was also appreciated that criminal enterprises change their modus operandi over time in reaction to previous and ongoing regulatory activity to stay a step ahead.

Engagement

An information pack covering the main safety messages for the had car wash business sector was prepared. The pack included:-

- Electrical Safety & You (HSE Publication INDG231)
- Incidents at Work (HSE Publication MISC769)
- A Short Guide to the Personal Protective Equipment at Work Regulations 1992 (HSE Publication INDG174)
- Health & Safety Made Simple – The Basics for your Business (HSE Publication INDG449)
- Working with Substances Hazardous to Health – What You Need To Know About COSHH (HSE Publication INDG 136)

On site, the lead officer introduced the publications in the pack and explained the contents. Where hand car wash management were unwilling, or did not have time, to engage a pack was left behind

for them to read when convenient. Businesses were also advised of the HSE website which holds further free business support information and advice.

Site Assessment

A premises assessment form was devised to prompt officers in recording observations and concerns. See Appendix A. This covered the key legislation for the hand car wash sector including:

- Health & Safety at Work etc. Act 1974
- The Management of Health & Safety at Work Regulations 1999
- Electricity at Work Regulations 1987
- The Provision & Use of Work Equipment Regulations 1998
- The Control of Substances Hazardous to Health Regulations 2002
- The Personal Protective Equipment Regulations 1992
- The Workplace Health, Safety and Welfare Regulations 1998

Where on-site management were resistant to engagement, in order to keep the site visits friendly and low-key, officers completed the assessment form shortly after leaving the premises.

Reporting

All findings were reported to the project lead officer. Any follow up for relevant authorities was advised to them following completion of all the site inspections and the initial drafting of this report, in September 2018. This was to prevent the management of hand car washes, many of whom run several similar businesses, receiving information that could frustrate the potential enforcement actions of other agencies.

Results

The Table 1, on the following page, lists the initial 28 premises that were identified for inclusion in the project. This list covers all known and suspected hand car wash sites within Southwark in June 2018.

Some of the sites identified did not have current hand car washing, for example, the location identified was an automatic car wash or was the site of a hand car wash that had ceased to trade. These premises are included in the report to enable them to be identified in the future, should the project be repeated. Only operational hand car washes were mapped. The map produced was correct as of 28th August 2018.

Table 1 – Potential hand car washes identified in Southwark

Premises ID No.	Initial Location Identified or Address	Status of Premises	Engaged	Informed	Assessed	Report	Follow Up
Redacted	Adj. to 249 Old Kent Rd	Closed down	NA	NA	NA	NA	Redacted
	Adj. to 320-322, Old Kent Rd	Operating	Yes	Yes	Yes	Yes	
	747-759 Old Kent Rd	No HCW (automated)	NA	NA	NA	NA	
	Surrey Quays, Redriff Rd	Operating	Yes	Yes	Yes	Yes	
	301 Ilderton Rd	Operating	In Part	Yes	Yes	Yes	
	141 Copeland Rd	Operating	Yes	Yes	Yes	Yes	
	Arch 83, Evelina Rd	Operating	Yes	Yes	Yes	Yes	
	Chesterfield Grove/90 Lordship Lane	Operating	In Part	Yes	Yes	Yes	
	42 Druid St	Operating	Yes	Yes	Yes	Yes	
	Dulwich Blue, Edgar Kail Way	Operating	Yes	Yes	Yes	Yes	
	297 Southwark Park Rd	No HCW (automated)	NA	NA	NA	NA	
	2-4 New Cross Rd	Operating	Yes	Yes	Yes	Yes	
	500 Old Kent Rd (Asda)	Operating	Yes	Yes	Yes	Yes	
	107 Dunton Rd (Tesco)	Operating	Yes	Yes	Yes	Yes	
	2 Parkhouse St	Operating	Yes	Yes	Yes	Yes	
	Aylesham Centre Car Park	No HCW (automated)	NA	NA	NA	NA	
	50a Southwark Bridge Rd	Operating	Yes	Yes	Yes	Yes	
	2-7 Southampton Way	No HCW (closed)	NA	NA	NA	NA	
	69 Borough Rd	No HCW Single Valet	NA	NA	NA	NA	
	Almond Rd	No HCW (closed)	NA	NA	NA	NA	
	19 Rotherhithe New Rd	Operating	In Part	Yes	Yes	Yes	
	51 Herne Hill	Operating	Yes	Yes	Yes	Yes	
	1-3 Steedman St	Operating	Yes	Yes	Yes	Yes	
	213 Rye Lane	Operating	Yes	Yes	Yes	Yes	
	157 Grange Rd	No HCW (closed)	NA	NA	NA	NA	
	Lorrimore Sq.	No HCW Wrong Add	NA	NA	NA	NA	
	760 Old Kent Rd (Toys R Us)	No HCW (closed)	NA	NA	NA	NA	
	80 Dog Kennel Hill	No HCW (closed)	NA	NA	NA	NA	

Engagement & Information

Of the 28 locations identified 17 were found to be operating with a hand car wash element. (August 2018). Premises removed from the list included:

- 6 sites where hand car washes had previously been located but had closed. (Including the business that prompted this project)
- 3 automatic car washes with no hand washing element
- 1 related to an internet address that did not exist on the street scene
- 1 had a single valet cleaner who was hand finishing vehicles between hire periods – this premises fell outside of the scope of this project

Officers successfully engaged the 17 operational businesses and informed them of the key health and safety messages. All premises received the information pack and were signposted to further information. In addition, key messages were also delivered to the management staff at 3 automatic car wash premises.

Mapping

The map of active hand car wash locations in Southwark can be seen in Fig. 1 below. The numbers refer to the ID number and addresses as listed in Table 2 on the following page.

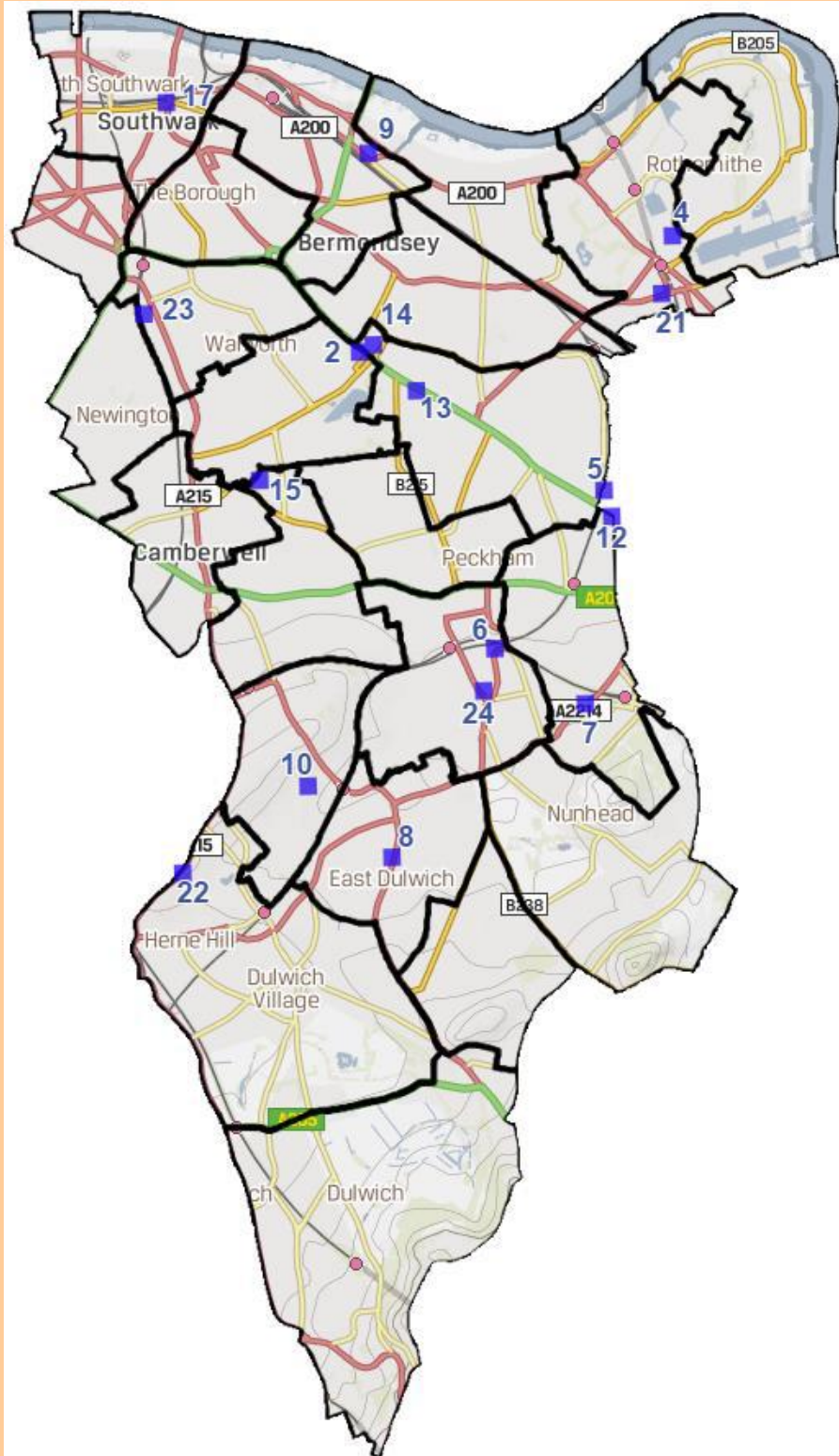


Fig. 1 – Map of hand car wash premises distribution

Assessment Results

The Table 2 lists a summary of the officer assessments of the premises.

Table 2 – Premises Assessment Notes

This table is redacted as it contains personal and confidential commercial business detail

This page is intentionally blank

This page is intentionally blank

This page is intentionally blank

This page is intentionally partially blank

Fig. 2 Photos of good health and safety practice found at Southwark hand car washes



Safe electrical appliances & installations



Compliant chemical storage

Risk Factor Summary

Table 3 below gives a quick glance summary of the officer's assessment detailed in Table 2. Where potential risk factors were identified they are highlighted in the table below.

Table 3 – Risk factors identified

Risk Factor	Reference Number for Hand Car Wash																	
	r	e	d	a	c	t	e	d		r	e	d	a	c	t	e	d	
Positive interaction & good reception to health & welfare messages *	Y	Y	N	Y	Y	Y	Y	Y	N	Y	Y	N	Y	N	Y	Y	Y	
Evidence of a significant and unaddressed H&S issue	N	N	Y	N	N	Y	N	N	N	N	N	N	N	N	N	N	N	
Provision of and access to PPE	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
New business or pop-up	N	N	N	N	N	N	N	N	N	N	N	N	Y	N	N	N	Y	
Bedding or evidence of sleeping on site	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	
Minors working	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	Y	N	
Potential isolation of workers **	N	N	Y	N	N	Y	N	N	N	N	N	N	N	N	N	N	N	
Body language of workers withdrawn or fearful	N	N	Y	N	N	Y	N	N	N	N	N	N	N	N	N	N	N	
Presence of intimidating or controlling on site manager or person	N	N	Y	N	N	N	N	N	N	N	N	N	N	N	N	Y	N	

*Note ** – No referrals were made based on the 'Good Reception' risk factor alone. A team discussion identified that other factors such as business being busy or language barriers could easily account for a poor initial reception to officers.

*Note *** – Romanians in particular are known to work in the hand car wash industry, some workers have been known to be exploited, however, the presence of Romanians in its self is not an indicator of modern slavery. It is not simply Eastern Europeans that are exploited. A diverse ethnic mix of workers can lead to poor staff to staff communication which can be used as a tool to isolate, and thus subdue, workers. Potential isolation of staff was recommended as the main indicator of concern of potential modern slavery.

Discussion

At the start of the project there was no information available regarding how many hand car wash premises were operating in the borough. The 28 premises investigated were all valid leads, but on investigation it was found that Southwark had 17 active hand car wash premises in summer 2018.

Table 2 indicates a high level of general compliance in the sector, with some premises showing exceptionally good health and safety awareness and compliance. The general tendency was for operators to engage with the key health & safety messages. However, two premises gave officers a degree of concern about both the standard of onsite health, safety and worker welfare. These premises were referred to the HSE. The project results indicate that hand car washes are a generally compliant sector. Businesses with examples of very good practice in areas such as electrical safety, COSHH and staff welfare facilities were found.

Officers conducting the interventions were trained in spotting the signs of modern slavery but are acknowledged as not being expert in this particular field. The workplace is a dynamic situation consequently the position observed by officers at the time of their 'snapshot' visits is likely to change. It is difficult to identify with certainty if victims of modern slavery were present in any of the premises involved in the project. However, based on the officers knowledge of the risk factors, two premises were identified as being of concern. These were referred to the GLAA. Any future observations of concern, in any premises being inspected for health and safety compliance, will be similarly reported and advised to Regulatory Services Safeguarding Co-ordinator.

The project scoping commenced in May 2018, with the majority of the onsite interventions taking place in June & July 2018. Subsequent to the on-site interventions a report by Unseen, the Modern Slavery Help Line, was released. This report highlighted the difficulties in identifying with certainty if modern slavery is happening in a workplace.

Fortunately, many of the indicators recommended by the Unseen report were already included in the officers observations. Indicators such as; do workers have proper equipment for the job, the length of time the car wash has been operating; the ethnic origin and mix of the workers; the presence of intimidating manager; and, the body language of workers were all considered during the assessments made during the project.

Other indicators highlighted by the Unseen report such as, the cost of a car wash being excessively low and operation of cash only system of payment, were not part of the original project remit. No test purchases took place and, as officer's were not paying for a car wash, the cash aspects were less evident than they might be to a member of the public. However, for completeness the project team collated information on the charges made by hand car wash services. This information is collated in Table 4 in Appendix B. All the car washes in Southwark, but one, fell below a price point of £6.70 which indicates workers may not be on the minimum wage. But, this cannot be said with certainty as the borough is densely populated and some car washes were very busy with high customer turnover.

Conclusions

The project:-

- Identified 17 locations of operational hand car washes
- Checked and ruled out 11 potential businesses
- Engaged 20 businesses with key health & safety messages
- Informed 20 businesses where they can access further information
- Checked 20 premises for signs of modern slavery

Information on the addresses of all the car wash locations that had an intervention can be viewed in the tables and at Appendix C.

Southwark Council reported 2 hand car washes to the GLAA in relation to concerns of potential modern slavery. In addition the same two premises were reported to the HSE in relation to concerns of health & safety law non-compliance, in particular with regard to electrical safety. See Table 3.

3 Hand car washes were not referred as, following the on-site interventions there was considered to be insufficient justification. 1 hand car wash was not referred as the young workers were engaged in summer holiday work and were not working alongside any identified health and safety risk at the time of inspection.

The map of operational hand car washes will be placed as an overlay on Southwark Council's GIS maps for use by other service areas.

Recommendations

It is recommended that:

- The Head of Regulatory Services bring this project report to the attention of the lead member
- That a redacted version of this report is circulated to Southwark managers and team leaders, who may have an interest in the findings of this project
- That the Regulatory Services Safeguarding Co-ordinator be made aware of the two premises identified as being of concern
- That modern slavery awareness training is arranged for Southwark Council's front line staff, and managers and that it include information on the reporting mechanisms for safeguarding adults and children

Appendix A

Hand Car Wash – Advisory Health & Safety Inspection – Check list

Date

Name of Business

Address of Business

Name of Person In Charge

Person Seen (if different)

Employee Communication

- Number of employees?
- Number of languages spoken?

Health & Safety Documentation

- H&S policy / Business documentation available on site
- Risk assessment done?
- Written risk assessment?
- Any indicated risk assessment processes?

Reporting of Accidents and RIDDOR

- Accident book present?
- Information for staff on reporting pain and injuries – keeping a log?
- Managers know how to report?

General

- H&S poster – Displayed & filled in?
- Employers Liability Insurance?

Employee Training (relates to Communication)

- Any arrangements for induction training for new staff?
- How are employees trained to operate equipment?
- Records kept?
- Trained, insured and licensed driver to move vehicles?

Electrical Installations

- Current breakers / RCD installed
- Appropriate outside sockets
- Sockets correctly used (1 plug to 1 socket)
- Exposed wires
- Primary insulation
- Electrical safety certificate available?

Electrical Equipment

- PAT tested?
- Faulty equipment clearly marked & removed from service)
- Cables safe / in good condition?
- IP (Insulation Protection) Rating

Chemical Safety

- Chemicals in labelled containers
- Safety information / data sheets available?
- Instructions for use available?

PPE

- Safety / Dry / Slip resistant footwear in use?
- Gloves? (Any signs of Dermatitis)
- Protective clothing provided?
- Locker for clothing changes

Welfare

- Access to toilets / Hand washing?
- Place to rest / eat / get dry & warm
- First aid / eye wash station (for soaps suds etc.)

Slips Trips & Falls

- Uneven surfaces
- Pooling water / Foam suds
- Trailing leads

Musculo Skeletal Issues

- Bending
- Moving & handling bulk goods
- Trapped finger injuries?

Site Security

- Chemicals & equipment safe from vandalism at night
- Perimeter entire / secure?

Other equipment

- Air compressors
- Other equipment?
- Instructions for use available?

Appendix B

Table 4- Hand Car Washes Charges

Premises ID Number	Location/Address	Cost
Redacted	A2 Car Wash Ltd, 314-318 Old Kent Road SE1 5UE	Redacted due to commercial sensitivity
	SIA Solutions Limited, Surrey Quays Shopping Centre, Redriff Road SE16 7LL	
	Rainbow Hand Car Wash, 303 Ilderton Road SE15 1NW.	
	AKO Handcar Wash (Peckham Car Wash) 141 Copeland Road SE15 3SN	
	Nunhead Car Wash (UK Auto Wash Ltd), Arch 83 Evelina Rd, SE153HL	
	East Dulwich Hand Car Wash, Rear of 94 Lordship Lane SE22 8HF	
	Minxel Ltd, 42 Druid Street, SE1 2EZ	
	Dulwich Blue Hand Car Wash, Edgar Kail Way SE22 8BD	
	Shine Me, 2-4 New Cross Road, SE14 5BE	
	C.P.V. Hand Car Wash, 500 Old Kent Road, SE1 5AG	
	Southwark Waves Hand Car Wash, Tesco Dunton Road SE1 5HG	
	Super Continental, 2 Parkhouse Street, SE5 7TQ	
	Shard Car Valeting LTD, 50a Southwark Bridge Rd SE1 0AR	
	Plush Hand Car Wash, 19-25 Rotherhithe New Road, SE16 2PS	
	Herne Hill Hand Car Wash, 51a Herne Hill SE24 9NE	
	Lux Brothers Car Wash, 1-3 Steedman St / 156 Robert Dashwood Way SE17 3AF	
	Car Valeting Services, 213 Rye Lane, SE15 4TP	

Appendix C

Table 5 – Hand Car Wash Premises Addresses

Note:- Active hand car washes highlighted in Green below.

Premises ID No.	Initial Location Address	Identify	Officer Assessment - Address Obtained
	NA		Next to 249 Old Kent Road SE1 5LU.
Redacted	Adj. to Rock Island 320-322, Old Kent Rd	Operating	A2 Car Wash Ltd, 314-318 Old Kent Road SE1 5UE.
	NA		BP, 747-749 Old Kent Roadse15 1NZ.
	Surrey Quays Redriff Rd	Operating	SIA Solutions Limited, Surrey Quays Shopping Centre, Redriff Road SE16 7LL.
	301 Ilderton Rd	Operating	Rainbow Hand Car Wash, 303 Ilderton Road SE15 1NW.
	141 Copeland Rd	Operating	AKO Handcar Wash (Peckham Car Wash) 141 Copeland RoadSE15 3SN.
	Arch 83, Evelina Rd	Operating	Nunhead Car Wash (UK Auto Wash Ltd), Arch 83 Evelina Rd, SE15 3HL.
	Chesterfield Gr, 90 Lordship Ln	Operating	East Dulwich Hand Car Wash, Rear of 94 Lordship Lane SE22 8HF.
	42 Druid St	Operating	Minxel Ltd, 42 Druid Street, SE1 2EZ.
	Dulwich Blue Edgar Kail	Operating	Dulwich Blue Hand Car Wash, Edgar Kail Way SE22 8BD.
	297 Southwark Park Rd		Shell 297 Southwark Park Road, SE16 2JN.
	2-4 New Cross Rd	Operating	Shine Me, 2-4 New Cross Road, SE14 5BE.
	500 Old Kent Rd (Asda)	Operating	C.P.V. Hand Car Wash, 500 Old Kent Road, SE1 5AG.
	107 Dunton Rd (Tesco)	Operating	Southwark Waves Hand Car Wash, Tesco, Dunton Road SE1 5HG.
	2 Parkhouse	Operating	Super Continental, 2 Parkhouse Street, SE5 7TQ.
	Aylesham Centre (Morrison's Car Park)		Morrison's, SE15 5EW.
	50a Southwark Br Rd	Operating	Shard Car Valeting LTD, 50a Southwark Bridge Rd SE1 0AR.
	NA		Hand Car wash at 5-7 Southampton Way, SE5 7SX.
	NA		Van & Car Rental, 69 Borough Rd, SE1 1DN.
	NA		Almond Rd, Southwark Park Road SE16 3LR
	19 Rotherhithe New Rd	Operating	Plush Hand Car Wash, 19-25 Rotherhithe New Road, SE16 2PS.
	51 Herne Hill	Operating	Herne Hill Hand Car Wash, 51a Herne Hill SE24 9NE.
	Lux Bros, 3 Steedman St	Operating	Lux Brothers Car Wash, 1-3 Steedman St / 156 Robert Dashwood Way SE17 3AF.
	213 Rye Ln	Operating	Car Valeting Services, 213 Rye Lane, SE15 4TP.
	NA		157 Grange Rd, SE1 3AD.
	NA		Lorrimore Square, SE17 3QT.
	Toys R Us		760 Old Kent Road, SE15 1NJ.
	NA		80 Dog Kennel Hill, SE22 8BB.