

Southwark Council's Parking Permit solution

How to activate a virtual visitor permit.

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Step-by-step guide on how to activate a virtual visitor permit

Step 1: Access the new permit solution

Access the new permit system here and log in.

Southwark Council Parking Permits					
If you had valid permits in our previous permit system, to ac login, please follow the forgot your password link to set up a					
Username (this may be your email address) *	Do not have an account?				
example@email.co.uk	Register for an account				
Password *					
Show Password					
Forgot your password?					
Log in					

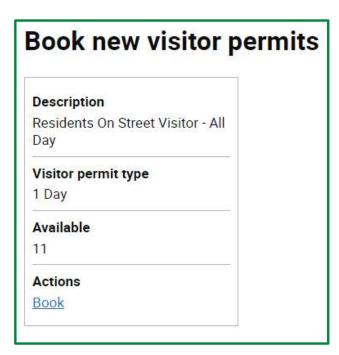
Step 2: Select 'View and book visitor parking permits'

You will be taken to our permit landing page. Please select 'View and book visitor parking permits'.



Step 3: Select your permit

You will be taken to a webpage providing all the types of visitor permits you have purchased. Find the one you need and select 'Book'.



Step 3: Select your permit

The webpage updates and provides a box where you can enter the start date for your booking and vehicle registration mark of the vehicle. First select 'find vehicle' and then select 'Add vehicle'

Next select 'Book'

Book new vi	isitor permit	S	
Enter the date and time	e you want your visitor p	permits to start and end. You can book more than 1 hour or 1 day at a tim	e.
Visitor permit type		1 Day	
Description		Residents On Street Visitor - All Day- Remaining (11)	
Location			
HH - HERNE HILL 🗸]		
Number of permit	ts to use *		
You can activate youch	hers up to your Available	e Quantity (11)	
1			
visitor permits sta	art date		
For example, 15 11 202	24		
The latest start date fo	or this voucher is: 1182	.027 .	
Day * Month * Yea	H *		
15 11 20	24		
Time			
04:43:04 PM			
visitor permits en	d date		
15-11-2024 11:59:59 P	M		
Vehicle registratio	on		
and a construction of the second second		searching for a vehicle using the VRM lookup below.	
AA00AAA	Find vehicle		
Add vehicle			
Maximum vehicles allo	wed: 1		
Vehicle(s) a	dded		
Vehicle registration			Action
Book Cancel			

Step 13: Booking complete

The webpage updates to inform you that the visitor booking is complete.

You have booked visitor permits.				
Visitor permit type	1 Day			
Description	Residents On Street Visitor - All Day			
Location	HH - HERNE HILL			
Vehicle registration	da57wwv			
visitor permits start date	15 11 2024 16:43:04			
visitor permits end date	15 11 2024 23:59:59			

Need help?

The new permit web pages are designed to be simple to use.

We want to do everything we can to ensure the transition is as easy as possible for all residents.

For general information about parking permits, see our parking and permits pages.

You can also email:

- the on-street parking team at parking@southwark.gov.uk
- the estates parking team at estatesparking@southwark.gov.uk